Middle Park Library Upgrade – Feedback Form

Please complete this form and return it to a Council officer by 16 November 2024. This form will take about 7-10 minutes to complete.

Your connection with the library

01. What is your connection to the Middle Park Library?

Tick all that apply
☐ I live within a 10min walk of the Middle Park Library
☐ I travel past the Middle Park Library
☐ I visit the Middle Park Library
☐ I used to visit the Middle Park Library but don't anymore *[skip to Question 5]*
☐ I have never visited the Middle Park Library *[skip to Question 7]*
☐ I visit other libraries in the City of Port Phillip

02. What do you do at the Middle Park Library?

Skip this question if
- you have not selected "I visit the Middle Park Library".

Tick all that apply
☐ Borrow books
☐ Return books
☐ Use the public PC
☐ Use the printer/photocopier
☐ Use the space to study or work
☐ Use the free WiFi
☐ Catch up with someone or just pass time at the library
☐ Ask library staff for information or technology assistance
☐ Other

03. If you return books to the Middle Park Library but you borrow them at a different library – could you tell us why?

Skip this question if
- you have not selected "Return books"

04. How often do you visit the Middle Park Library?

Skip this question if
- you have not selected "I visit the Middle Park Library"

Tick one answer only
◯ Every day
◯ Once a week
◯ Once every two weeks
◯ Once a month
◯ Once every few months
◯ Once a year
◯ Other

05. If you used to visit the Middle Park Library – can you tell us what you used to do at the library?

Skip this question if
- you have not selected "I used to visit the Middle Park Library but don't anymore"

Tick all that apply
☐ Borrow books

☐ Return books
☐ Use the public PC
☐ Use the printer/photocopier
☐ Use the space to study or work
☐ Use the free WiFi
☐ Catch up with someone or just pass time at the library
☐ Ask library staff for information or technology assistance
☐ Other

06. Why did you stop visiting the Middle Park Library?

Skip this question if
- you have not selected "I used to visit the Middle Park Library but don't anymore"

Tick all that apply
☐ I find the services I need at another library
☐ I attend programs or events at other libraries
☐ I moved away
☐ Limited opening hours
☐ Other

07. If you have never visited the Middle Park Library, would you like to share why?

Skip this question if
- you have not selected "I have never visited the Middle Park Library"

08. You told us you visit other libraries in the City of Port Phillip – which ones?

Skip this question if
- you have not selected "I visit other libraries in the City of Port Phillip"

Tick all that apply
☐ Albert Park Library
☐ Emerald Hill Library and Port Phillip Heritage Centre
☐ Port Melbourne Library
☐ St Kilda Library
☐ Other

09. Can you tell us what you do at those other libraries?

Skip this question if
- you have not selected either "I visit other libraries in the City of Port Phillip"

Tick all that apply
☐ Borrow books
☐ Return books
☐ Use the public PC
☐ Use the printer/photocopier
☐ Attend library programs or events
☐ Use the space to study or work
☐ Use the free WiFi
☐ Catch up with someone or just pass time at the library

☐ Ask library staff for information or technology assistance
☐ Other

Library hours

Currently, the Middle Park Library opening hours are:

- Monday-Friday 2pm-6pm
- Saturday 10am-2pm
- Sunday closed

Council may consider library access (unstaffed) for library members outside these hours in future.

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10. If so, do you think you would consider visiting the library at these times?

Tick all that apply
☐ 6am-8am weekdays
☐ 8am-10am weekdays
☐ 10am-12pm weekdays
☐ 6pm-8pm weekdays
☐ 8pm-10pm weekdays
☐ 10pm-6am weekdays
☐ Saturdays after 2pm
☐ Sundays
☐ None of these apply to me

11. How would you like to use the space if you could access the library outside of staffed hours?

Tick all that apply
☐ Browse and borrow the collection
☐ Use the space to read
☐ Use the space to study or work
☐ Meet with a small group, eg book clubs

☐ Other

Library programming

Many libraries have programming onsite for the community, such as story times for children or book clubs. Currently, there is no programming offered at Middle Park Library.

12. If this was possible in future, what kinds of programming would you or your family attend at Middle Park Library?

Tick all that apply
☐ After school programs for primary school students
☐ After school programs for high school students
☐ Book clubs
☐ Craft or knitting groups
☐ Other groups or clubs
☐ Digital or technology programs
☐ Story Times
☐ Other

13. If you said you would attend book clubs at Middle Park Library, would like to share more about the kinds of book clubs you would like to see?

Skip this question if

- you have not selected "Book clubs"

If so, tell us here

14. If you said you would attend craft or knitting groups at Middle Park Library, would like to share more about the kinds of craft or knitting groups you would like to see?

Skip this question if
- you have not selected "Craft or knitting groups"

If so, tell us here

15. If you said you would attend other groups or clubs at Middle Park Library, would like to share more about the kinds of other groups or clubs you would like to see?

Skip this question if
- you have not selected "Other groups or clubs"

If so, tell us here

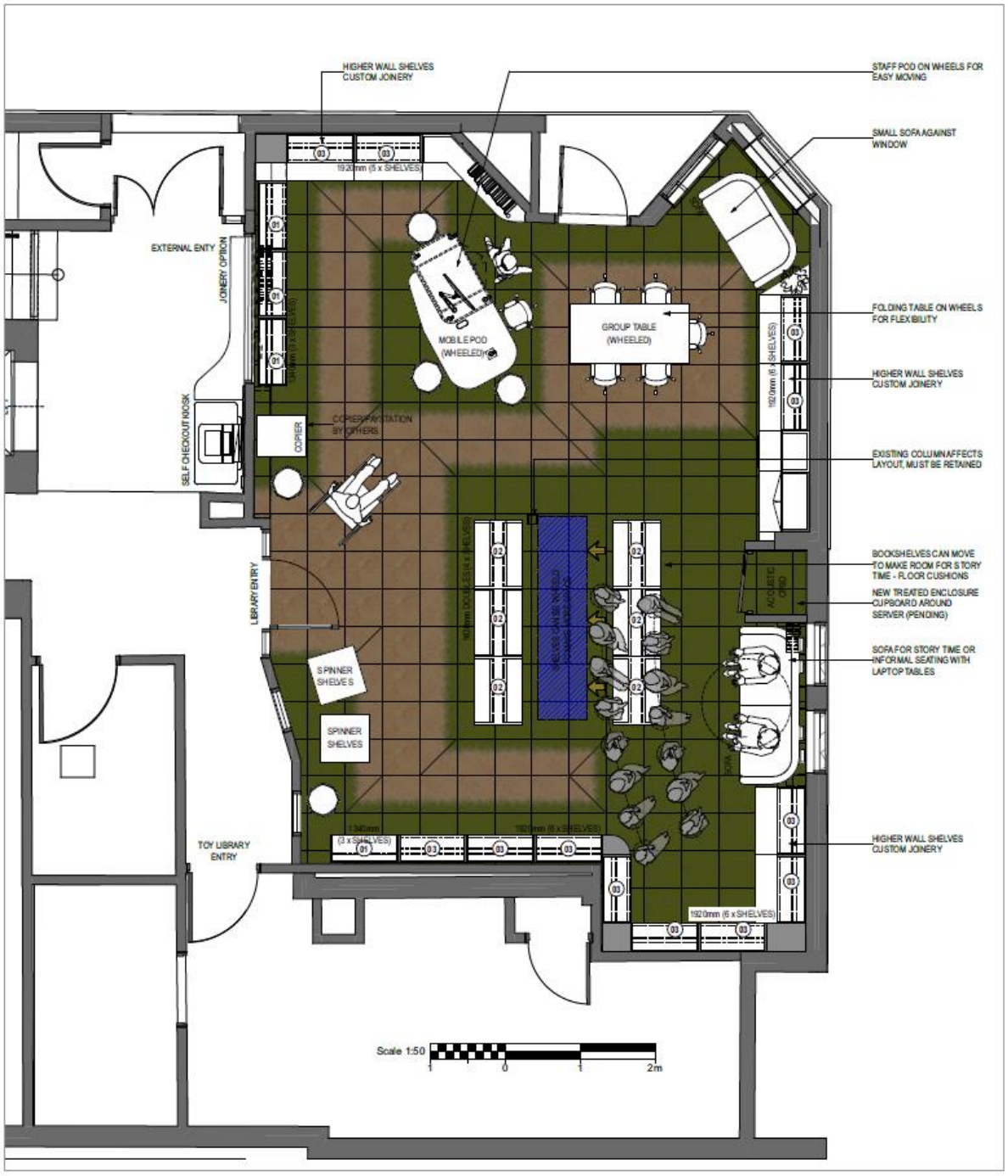
16. If you said you would attend digital or technology programs at Middle Park Library, would like to share more about the kinds of digital or technology programs you would like to see?

Skip this question if
- you have not selected "Digital or technology programs"

If so, tell us here

Feedback on the draft concept design

Please take a look at the draft concept design for the Middle Park Library upgrade.



17. If you would like to share any feedback on the draft concept design, please tell us here.

About you

Before we finish, please tell us a little bit about yourself so that we can understand who we're hearing from. If you'd like to hear Council's Privacy Policy to understand how your information is used, you can call Council on 03 9209 6777.

18. Which age group applies to you? Required

Select one answer only
◯ 15 to 17
◯ 18 to 24
◯ 25 to 34
◯ 35 to 49
◯ 50 to 59
◯ 60 to 69
◯ 70 to 84
◯ 85 and over
◯ I'd prefer not to say

19. Which gender do you identify with? Required

Select one answer only
◯ Female (woman or girl)
◯ Male (man or boy)
◯ Non-binary

◯ I'd prefer not to say
◯ I use a different term (please specify)

20. What is your residential suburb? Required

Select one answer only
◯ Albert Park
◯ Balaclava
◯ Elwood
◯ Melbourne
◯ Middle Park
◯ Port Melbourne
◯ Ripponlea
◯ South Melbourne
◯ Southbank
◯ St Kilda
◯ St Kilda East
◯ St Kilda West
◯ Windsor
◯ Prefer not to say
◯ Other, please specify

21. Please tick any of the statements that apply to you. Required

Tick all that apply
☐ I am from an Aboriginal and/or Torres Strait Islander background
☐ I speak a language other than English at home
☐ I am a person with disability
☐ I identify as LGBTIQA+
☐ I consider myself financially disadvantaged

☐ I'd prefer not to say
☐ None of these apply to me

22. Have you provided feedback on any other City of Port Phillip projects in the past 12 months? **Required**

Tick one answer only
◯ Yes
◯ No
◯ Unsure

Thank you for providing your feedback on this project. Now that you have completed this form, please return it to a Council officer (at any City of Port Phillip Library or Town Hall)) by 16 November 2024 to make sure your feedback can be sent to the Stakeholder Engagement Team at St Kilda Town Hall.