St Kilda Library Uplift survey

This survey will take about 12-15 minutes to complete. Please return it to a City of Port Phillip library or ASSIST counter by 21 March 2025.

Your connection with the library

01. What is your connection to St Kilda Library?

Select all that apply
☐ I live within a 10min walk of St Kilda Library
☐ I travel past St Kilda Library
☐ I visit St Kilda Library
☐ I used to visit St Kilda Library but don't anymore
☐ I have never visited St Kilda Library
☐ I visit other libraries in the City of Port Phillip

02. What do you do at St Kilda Library?

Skip this question if

- you have not selected "I visit St Kilda Library" in question What is your connection to St Kilda Library?

Select all that apply (continued over the page)
☐ Borrow books
☐ Use the public PC
☐ Use the printer/photocopier
☐ Use the toilet
☐ Use the space to study or work
☐ Use the free WiFi
☐ Catch up with people
☐ Pass time by myself at the library
☐ Ask library staff for information or technology assistance

- [ ] Attend library programming and events
- [ ] Other

03. How often do you visit St Kilda Library?

Skip this question if

- you have not selected "I visit St Kilda Library" in question What is your connection to St Kilda Library?

Select one answer only

- ◯ Every day
- ◯ Several times a week
- ◯ Once a week
- ◯ Once every two weeks
- ◯ Once a month
- ◯ Once every few months
- ◯ Once a year
- ◯ Other

04. If you told us you used to visit St Kilda Library – can you tell us why you stopped visiting?

Skip this question if

- you have not selected "I used to visit St Kilda Library but don't anymore" in question What is your connection to St Kilda Library?

Select all that apply (continued over the page)

- [ ] I find the services I need at another library
- [ ] I attend programming or events at other libraries
- [ ] I moved away
- [ ] Concerns around safety at the library

- [ ] Condition of building and/or facilities
- [ ] Other

05. If you have never visited St Kilda Library, would you like to share why?

Skip this question if

- you have not selected "I have never visited St Kilda Library" in question What is your connection to St Kilda Library?

If so, tell us here

06. Would you like to share what St Kilda Library means to you and/or your community?

If so, tell us here

07.Which of the following sound most appealing to you for the upgraded library?

Number these from 1 – 6, with 1 being the most appealing and 6 being the least appealing
☐ Better browsing experience through improved shelving and displays
☐ Comfy areas to spend time with others
☐ Comfy areas to spend time alone
☐ Improved spaces for group study, work or meetings
☐ Improved spaces for private study or work
☐ Sensory elements such as different textures

Using the study area

As part of the proposed uplift, we are looking at how the community would like to use the library as a work or study space.

08. Would any of the following encourage you to use the library for work or study more often?

Select all that apply
☐ Shared tables
☐ Individual tables
☐ More comfortable work chairs
☐ Screening/booths or acoustic treatments around study tables
☐ Computer monitors/screens for laptop use
☐ More charging stations for laptop use
☐ Access to phone chargers
☐ None of these
☐ Other

Using the children's area

As part of the proposed uplift, we are looking at how the community would like to use the children's area of the library.

09. Do you or your family currently use the children's area of St Kilda Library?

Select one answer only
◯ Yes
◯ No

10. What do you or your family currently do in the children's area?

Skip this question if

- your answer to question Do you or your family currently use the children's area of St Kilda Library? is "No"

Select all that apply
☐ Read
☐ Play
☐ Spend time with other families
☐ Attend storytimes
☐ Attend afterschool programs
☐ Attend school holiday programs or other special events
☐ Other

11. If you *don't* visit the children's area, would you like to share what would encourage you to use the children's area in future?

Skip this question if

- your answer to question Do you or your family currently use the children's area of St Kilda Library? is "Yes"

Select one answer only (continued over the page)

◯ Yes (if so, please tell us here)
◯ No
◯ This is not relevant to me

12. How important are the following to you for the uplifted children's area?

Comfy areas to sit			
◯ Very important	◯ Important	◯ Slightly important	◯ Not important at all
Bright colours			
◯ Very important	◯ Important	◯ Slightly important	◯ Not important at all
Better browsing experience through improved shelving and displays			
◯ Very important	◯ Important	◯ Slightly important	◯ Not important at all
Sensory elements such as different textures			
◯ Very important	◯ Important	◯ Slightly important	◯ Not important at all
Children’s area being closer to library staff			
◯ Very important	◯ Important	◯ Slightly important	◯ Not important at all

13. If there is anything else you think we could include in this space to make it better for families, you can share your ideas here

Using the teen area

As part of the proposed upgrade, we are looking at how the community would like to use the teen area of the library. This is an area of the library which is targeted at young people aged 12 - 20 years old.

14. Do you or your family currently use the teen area of St Kilda Library?

Select one answer only
◯ Yes
◯ No

15. If you *don't* visit the teen area, would you like to share what would encourage you to use the teen area in future?

Skip this question if

- your answer to question Do you or your family currently use the teen area of St Kilda Library? is "Yes"

Select one answer only
◯ Yes (if so, please tell us here)
◯ No
◯ This is not relevant to me

16. What do you or your family currently do in the teen area?

Skip this question if

- your answer to question Do you or your family currently use the teen area of St Kilda Library? is "No"

Select all that apply (continued over the page)
☐ Read
☐ Study or do homework
☐ Use the free Wifi

☐ Spend time with other teens
☐ Attend afterschool programs
☐ Other

17. Which of the following sound most appealing to you for the uplifted teen area?

Number these from 1 – 8, with 1 being the most appealing and 8 being the least appealing
☐ Comfy areas to sit
☐ Group table
☐ Individual tables
☐ Better browsing experience through improved shelving and displays
☐ Increased visual screening (for instance, additional shelving) to make the area feel more private
☐ Sensory elements such as different textures
☐ Gaming console
☐ Other upgrades which may include creative technology

18. If you have any suggestions for other upgrades which may include creative technology, you can tell us here

19. Our vision is to create a teen space where our diverse community feels included and welcomed. Would you like to share any ideas on how you think the space could be more inclusive?

Select one answer only
◯ Yes (if so, please tell us here)
◯ No

20. Would you or your family like to be involved in helping to inform what the teen area might look like? This opportunity will be available to young people aged 12 - 20 years old.

If you answer yes, we will ask you to provide your name, email and the age/s of teens who would use the teen area, so we can get in touch.

Select one answer only
◯ Yes - I'm aged 12 - 14 and I'd like to be involved*
◯ Yes - I'm aged 15 - 20 and I'd like to be involved
◯ Yes - someone in my family is aged 12 - 20 and they would like to be involved
◯ No thanks (SKIP TO NEXT SECTION OF THE SURVEY)

21. *If you told us you are below 15, we will need to ask for a parent or guardian's permission in order to ask your name and email address. Does the parent or guardian consent to us gathering this information for the purposes of getting in touch with you about this? Required

◯ Yes I am the parent or guardian and I consent

22. If you or your family would like to be involved, please provide:

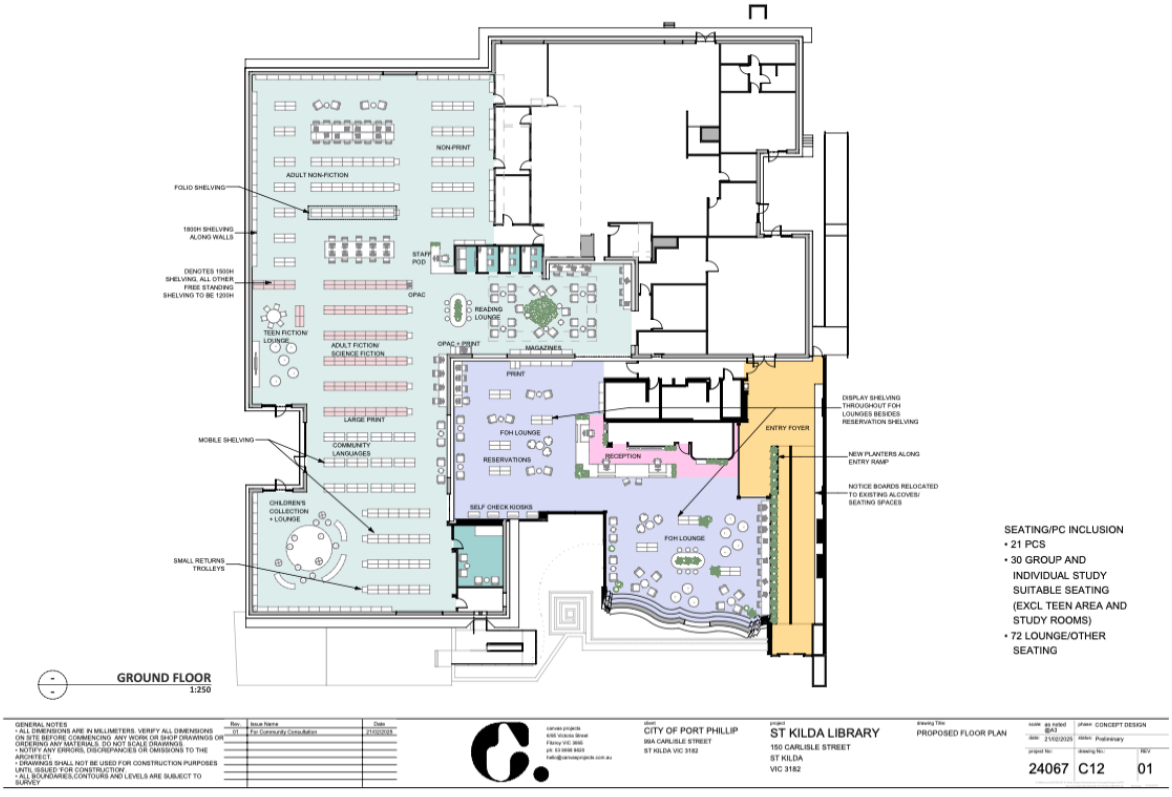
Your name

List the age/s of teens who would use the teen area at St Kilda Library

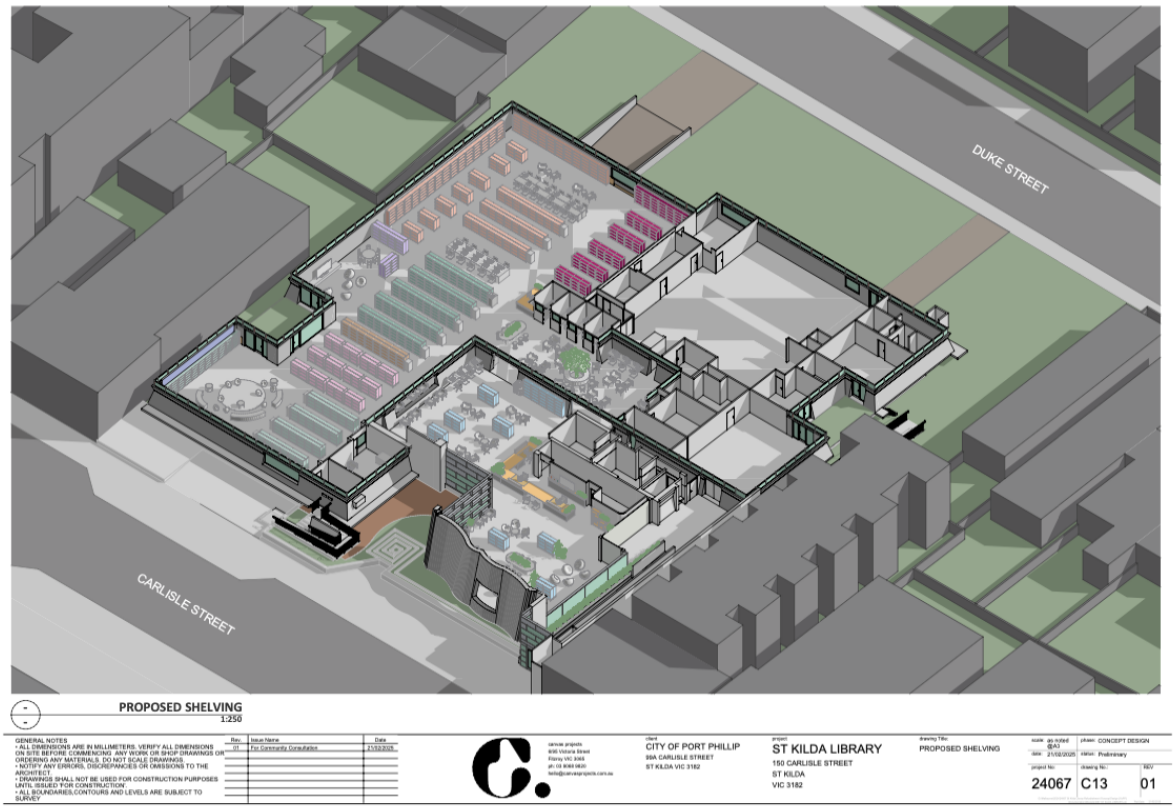
Your email address so we can get in contact.

Feedback on the draft concept design

Please take a look at the draft concept design for the St Kilda Library Uplift below.



Draft concept design for the St Kilda Library Uplift - 2D Floor Plan



Draft concept design for the St Kilda Library Uplift - 3D Floor Plan

23. If you would like to share any feedback on the draft concept design, please tell us here.

About you

Before we finish, please tell us a little bit about yourself so that we can understand who we're hearing from. To understand how your information is used, you can request a copy of Council's Privacy Policy by calling ASSIST on (03) 9209 6777.

24. Please indicate your age group. Required

Select one answer only
◯ 5 – 11*
◯ 12 – 14*
◯ 15 – 17
◯ 18 – 24
◯ 25 – 34
◯ 35 – 49
◯ 50 – 59
◯ 60 – 69
◯ 70 – 84
◯ 85 and over
◯ I'd prefer not to say

25. *If you told us you're under 15, a parent or guardian over 18 needs to agree for you to take this survey.

I'm a parent or guardian and I agree to let my child take part in this survey. Required

☐ Yes

26. Which gender do you identify with? Required

Select one answer only (continued over the page)
◯ Female (woman or girl)
◯ Male (man or boy)
◯ Non-binary
◯ I'd prefer not to say

◯ I use a different term (please specify)

27. What is your residential suburb? Required

Select one answer only
◯ Albert Park
◯ Balaclava
◯ Elwood
◯ Melbourne
◯ Middle Park
◯ Port Melbourne
◯ Ripponlea
◯ South Melbourne
◯ Southbank
◯ St Kilda
◯ St Kilda East
◯ St Kilda West
◯ Windsor
◯ Prefer not to say
◯ Other, please specify

28. Please tick any of the statements that apply to you. Required

Select all that apply (continued over the page)
☐ I am from an Aboriginal and/or Torres Strait Islander background
☐ I speak a language other than English at home
☐ I am a person with disability
☐ I identify as LGBTIQA+
☐ I consider myself financially disadvantaged
☐ I'd prefer not to say

☐ None of these apply to me

29. Have you provided feedback on any other City of Port Phillip projects in the past 12 months? Required

Select one answer only
◯ Yes
◯ No
◯ Unsure

30. If you would like a copy of your survey responses, please provide your email address.

Thank you for completing this survey. Please return it to a City of Port Phillip library or ASSIST counter by 21 March 2025.